

BlueLinx Corporation
Country Home Collection®
Luxury Vinyl Plank Warranty And Floor Care

1. LIMITED WARRANTY For Commercial Use:

BlueLinx Corporation (“BlueLinx”) warrants for a period of 10 years following the date of purchase, (for installation only within the U.S.) to each Qualified Owner (as hereinafter defined), that (a) the BlueLinx Country Home Collection with patented Välinge Locking Technology (hereinafter the “Product” or together the “Products”) at the time of sale; and (b) when properly stored, installed in a dry commercial setting, and maintained according to BlueLinx’ published instructions, (i) the design layer of the floor will not wear through, fade from normal sunlight or artificial lighting or stain under normal use conditions; (ii) the floor will be free of manufacturing defects (iii) the floor will resist water damage caused by normal household spills and cleaning when our recommended cleaning practices are used and (iv) the Product will not delaminate or gap. A gap is defined as a gap bigger than the thickness of a business card and longer than the short side of a business card. A Qualified Owner is the original purchaser of the Product and the warranty is not transferable. Commercial Use is defined as environments which may have heavy commercial traffic, where the flooring could be exposed to a heavy commercial maintenance schedule and where the interior temperature and humidity can be controlled and maintained. If a claim occurs within ten years following the date of purchase (“Warranty Period”), BlueLinx, in its sole discretion and at its sole option, shall either repair the defective Product, replace the defective Product or, reimburse the Qualified Owner for the reasonable cost of repair or replacement of the defective Product (the “Maximum Remedy”). BlueLinx’ replacement of the defective Product or granting of a refund pursuant to this Section 1 of this Limited Warranty SHALL BE THE SOLE AND EXCLUSIVE REMEDY available to the Qualified Owner. If the Product for which a claim is made is no longer available, the customer shall be able to choose from BlueLinx’ current product range of equal value. BlueLinx warrants repaired or replaced Product for the remainder of the original warranty.

30 Year Residential Use: BlueLinx Corporation (“BlueLinx”) warrants (for installation only within the U.S.) to each Qualified Owner (as hereinafter defined), that (a) the BlueLinx Country Home Collection with patented Välinge Locking Technology (hereinafter the “Product” or together the “Products”) at the time of sale; and (b) when properly stored, installed in a dry residential setting, and maintained according to BlueLinx’ published instructions, (i) the design layer of the floor will not wear through, fade from normal sunlight or artificial lighting or stain under normal use conditions; (ii) the floor will be free of manufacturing defects (iii) the floor will resist water damage caused by normal household spills and cleaning when our recommended cleaning practices are used and (iv) the Product will not delaminate or gap. A gap is defined as a gap bigger than the thickness of a business card and longer than the short side of a business card. A Qualified Owner is the original purchaser of the Product and the warranty is not transferable. Subject to the conditions herein, if a claim occurs with the Product in the residence where the Product was originally installed (“Warranty Period”), BlueLinx, in its sole discretion and at its sole option, shall

either repair the defective Product, replace the defective Product or, reimburse the Qualified Owner for the reasonable cost of repair or replacement of the defective Product (the “Maximum Remedy”). BlueLinx’ replacement of the defective Product or granting of a refund pursuant to this Section 1 of this Limited Warranty SHALL BE THE SOLE AND EXCLUSIVE REMEDY available to the Qualified Owner. If the Product for which a claim is made is no longer available, the customer shall be able to choose from BlueLinx’ current product range of equal value. BlueLinx warrants repaired or replaced Product for the remainder of the original warranty.

2. TERMS, CONDITIONS AND LIMITATIONS OF THIS LIMITED WARRANTY:

(a) Terms and Conditions: BlueLinx’ liability under this Limited Warranty to the Qualified Owner shall be subject to the following terms and conditions:

A. This Limited Warranty only applies to Product purchased on or after October 2012.

B. The claimant must contact its retailer and provide proof of purchase, including the date of purchase which must be presented to make a claim.

C. The Product must be installed according to the manufacturer’s printed installation instructions. Failure to install the Product per the manufacturer’s published instructions may affect Product performance and voids the Limited Warranty.

C. Upon discovery of a possible defect or failure, the Qualified Owner must immediately, and at the Qualified Owner’s own expense, provide for protection of all property that could be affected until the defect or failure is remedied. Before any alteration or repair to the Product, the Qualified Owner must allow BlueLinx or its agent to enter the property where the Product is installed, and examine, photograph and take samples of the Product.

(b) Conditions:

1. The Product must be installed in accordance with BlueLinx installation instructions. Warranty does not apply if the Product has not been cleaned, maintained or cared for according to the cleaning and care instructions provided by BlueLinx.

2. BlueLinx warrants its Products against manufacturing defects that exist in its Products prior to Product installation. Product installed with known defects is not covered under this Warranty. All Product must be inspected for possible, recognizable defects before and during the installing as any right to claim under warranty becomes invalid after Product with visible defects have been installed. Warranty claims can only be accepted if the Product was delivered by the retailer in the original packaging.

3. The surface wear or damage must not be the result of abusive conditions, misuse of the Product, freight damage, modification, alteration, repair or service of the Product by anyone other than the authorized BlueLinx representative, improper care or maintenance, or accidents, such as but not limited to severe impact, scratching, cutting, negligence, burns, flooding, fires, vacuum caster wheel or vacuum cleaner beater bars or chemical damage. In addition failure to support furniture with floor protectors made of non-staining felt or non

pigmented hard plastic is not covered. Protectors must be the same diameter of the object and rest flat on the floor. Wear-through at the edges of the product is excluded from the warranty.

4. The water damage guarantee applies to normal household spills. It does not cover water damage caused by natural disasters, standing water (eg. From appliance failures), excessive moisture emissions from a concrete slab, hydrostatic pressure, pet urine or other corrosive liquids or outside water (from snow, rain, or water which enters through an open window or door, etc.)

Product must be installed in a dry, climate controlled, indoor, residential environment.

5. Moldings and accessories are not covered by this warranty. ANY CLAIMS OF DAMAGE CAUSED BY MOLD OR MILDEW ARE EXPRESSLY EXCLUDED

(c) Limitations:

1. The laws of the state of Georgia shall govern the rights and duties of the parties under this Limited Warranty. **This Limited Warranty gives you specific legal rights, and you may also have other legal rights which vary from state to state.** This Limited Warranty applies only to Products installed in the United States.

THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY BLUELINX FOR THE PRODUCTS, AND IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, EXPRESS OR IMPLIED, WHETHER ARISING BY OPERATION OF LAW OR OTHERWISE, BY BLUELINX, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, CONDITION OR QUALITY OF THE PRODUCT OR SERVICE, OR ANY TRADE USAGE (EXCEPT FOR THOSE IMPLIED WARRANTIES APPLICABLE UNDER LAW, WHICH, WHERE PERMITTED BY APPLICABLE LAW, ARE HEREBY DEEMED LIMITED TO THE DURATION OF THE GIVEN WARRANTY PERIOD STATED HEREIN) WHETHER OR NOT THE PURPOSE HAS BEEN DISCLOSED AND WHETHER OR NOT THE PRODUCT HAS BEEN SPECIFICALLY DESIGNED OR MANUFACTURED FOR THE QUALIFIED OWNER'S USE OR PURPOSE. NO DISTRIBUTOR, DEALER, RESELLER, SALESPERSON, OR ANY REPRESENTATIVE OF BLUELINX HAS THE AUTHORITY TO MAKE ANY WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR TO ALTER OR CHANGE THIS LIMITED WARRANTY, WHETHER ORALLY OR IN WRITING.

Some states do not allow limitations on how long an implied warranty lasts so the above limitations may not apply to the Qualified Owner.

SUBJECT TO APPLICABLE LAW, UNDER NO CIRCUMSTANCES SHALL BLUELINX BE LIABLE TO THE QUALIFIED OWNER FOR ANY LOST OR PROSPECTIVE PROFITS, LOSS OR DAMAGE ARISING FROM DELAY IN PERFORMANCE, OR FROM ATTEMPTS OR FAILURE TO REMEDY DEFECTS, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED IN CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT OR OTHERWISE), OR FOR ANY CONSEQUENTIAL, SPECIAL, INCIDENTAL, OR PUNITIVE DAMAGES ARISING OUT OF THE PURCHASE OR USE OF THE PRODUCT OR RESULTING FROM THE BREACH OF THIS LIMITED WARRANTY, OR ANY IMPLIED WARRANTY. IN NO EVENT SHALL THE CUMULATIVE LIABILITY OF BLUELINX EXCEED THE PURCHASE PRICE OF THE DEFECTIVE PRODUCT.

FOR THE SAKE OF CLARITY, THE TERM "CONSEQUENTIAL DAMAGES" SHALL INCLUDE, BUT NOT BE LIMITED TO, LOSS OF USE AND LOSS OR DAMAGE TO PROPERTY, AND THOSE INCIDENTAL AND CONSEQUENTIAL DAMAGES REFERENCED IN SECTION 2-715 OF THE GEORGIA UCC.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

(3) BlueLinx shall have no responsibility hereunder for defective Product subjected to further processing, modifications, or alteration after shipment.

(4) Any refund or material replacement by BlueLinx pursuant to Section 1 hereof shall constitute a full settlement and release of all claims of any Qualified Owner hereunder for damages or other relief, and shall be a complete bar to any litigation filed subsequently to the Qualified Owner's acceptance of such refund or replacement.

(5) BlueLinx reserves the right to discontinue any of its Products without notice and shall not be liable as a result of such discontinuation.

BLUELINX FLOOR CARE INSTRUCTIONS

- Use doormats outside each entrance to your home to prevent dirt, sand, grit and other substances such as oil, asphalt and driveway sealer from being tracked onto your floor. Use non-staining mats on your floor. **DO NOT PUT RUBBER-BACKED, LATEX-BACKED OR COCO FIBER MATS ON YOUR FLOOR** because they could stain or damage the surface.
- To minimize potential staining from asphalt tracking, we suggest you use latex-based driveway sealer on your driveway.
- Close your curtains or blinds where extreme sunlight hits the floor. A combination of heat and sunlight can cause most home furnishings fading, discoloration or thermal expansion.
- Support furniture with wide-bearing, non-staining floor protectors. The protectors should be at least one inch in diameter, made of non-pigmented hard plastic, and rest flat on the floor. Non-staining felt protectors are also acceptable. Casters with a minimum 3/4" flat surface width or floor protectors are recommended for all moveable furniture. Make sure any metal protectors are rust-proof. Replace your narrow dome furniture rests with wide-bearing ones.
- If you need to move heavy furniture and/or appliances across the floor, always use strips of wood or hardboard runways to protect the floor. Always use runways even if you have an appliance dolly, or even if the heavy objects are equipped with wheels or rollers.
- Sweep your floor regularly (at least once per week).
- Prevent stains by wiping up spills immediately.
- Occasional mopping with a rinse-free cleaner is recommended when dirt builds up and sweeping alone is not sufficient. Use a solution of 2 to 3 capfuls of clear, non-sudsy ammonia in one gallon of warm water. Use of more than the recommended amount of cleaning solution may leave a dulling film. Do not use soap or detergent products as they will leave a dulling film. Rinsing is not required when using a rinse-free cleaner, but if time permits, rinsing will provide the best care.
- This Product is a low-gloss floor; do not polish or "mop and shine" products.

Caution: This Product can be slippery when it becomes wet. Use extreme caution when walking on a wet floor.